

## ***THE UROLOGY CENTER, CINCINNATI, OHIO***



Operating Room Staff

The Urology Group was formed in 1996 in Cincinnati Ohio. The group's original members consisted of 24 Urologists. Today 36 Urologists are working at The Urology Center serving the greater Cincinnati and Northern Kentucky patient population.

Early in the formation the Urologists knew they wanted a freestanding surgery center and in August of 1998 The Urology Center was opened. The Urology Center is owned 100% by the Urologists. The Urology Center celebrated its fifth anniversary in August 2003. Over 30,000 patients have received treatment at the Center since its opening.

Excellence in patient care is The Urology Center's top priority. Each patient receives a survey asking questions regarding staff performance before and after their procedure, pain control, instructions and overall satisfaction with their care and the facility has always been in the ninety-five percentile for satisfaction. Performance improvement activities consist of monthly reviews of pain assessment, OR start time, facility utilization, length of stay, cancellations, medical record reviews and audits, occurrence reports, post-operative complications, and ESWL complications/admit. Our Performance Improvement committee meets quarterly to review information and makes recommendations for improvement.

The Urology Center benchmarks our performance improvement with FASA Outcomes Monitoring Project and The Ohio Association of Ambulatory Surgery Centers (OAASC).

The Urology Center staff consists of 17 RN's with a combined 25 years of Urological experience. The center employs an RNFA and a CST. Many of the original staff of 10 is celebrating their fifth anniversary with the facility. The clinical staff is supported by 6 administrative personnel. The average volume per day is 40-50 cases. The Center has 6 pre-op pre cubicles, 2 cysto suites, 3 general operating rooms, 1 Lithotripter, and 8 PACU beds.

The Urology Center has contracted with all the major insurance carriers and almost all of the smaller carriers servicing the Cincinnati area. There is a mix of UB92 and CMS-1500 forms filed for the facility charges. Several of the procedures not normally allowed in an ASC have been contracted with these carriers on a carve-out basis. The days in A/R are at 41.

The Urology Center's highest performed procedures are Cystourethroscopy, Prostate biopsy, Lithotripsy, and Ureteroscopy. The hours of operation are from 6:30 AM through 5:30 PM. There are no overnight facilities.

The Urology Center utilizes the AdvantX management system. Management reports and costing reports are prepared monthly and distributed to The Urology Center management

**and physician owners. The accounting functions are performed by staff of The Urology Center. Deloitte & Touche, LLP performs an annual review of the financial statements.**

**Adjacent to The Urology Center, The Urology Group has an eight room Physician's office, Bladder Control Center, and Urodynamics. Clinical research trials are conducted in the physician office area. The Clinical research team has participated in over 45 clinical research projects ranging from erectile dysfunction, prostate cancer, bladder cancer and chemotherapy prevention.**

**In 2002 The Urology Group added a CT scanner and ultrasound machine to their services making The Urology Center a one stop full service encounter for our patients**

**In September of 2003 The Urology Group added their own pathology laboratory. The laboratory is equipped with state of the art analytical equipment. The Urology Center plans to begin Brachytherapy in the late fall, early winter of 2003.**

**There is a great sense of team work between the physician staff and clinical staff always striving for excellence in Urological patient care and positive patient outcomes.**